

## To Whom It May Concern

### LETTER OF REFERENCE FOR UVO COMMUNICATION DESIGN & PRINT

It is with great pleasure that I write this letter of reference for **UVO Communication Design & Print**, led by **Heilet Grobler**, in recognition of their outstanding contribution to the design, layout, and printing of the **2024 South African Science, Technology, and Innovation (STI) Indicators Report** for the **National Advisory Council on Innovation (NACI)**.

Despite the demanding nature of this project, UVO Communication Design & Print delivered exceptional results under tight timelines. Their team exhibited **unparalleled professionalism, creativity, and attention to detail**, ensuring that the final publication was visually engaging, well-structured, and of the highest quality. The seamless integration of **text, complex graphs, and data tables** into a polished and accessible document was a testament to their expertise.

Under the leadership of **Heilet Grobler**, UVO Communication consistently displayed a **solutions-driven approach**, tackling challenges with a positive and proactive attitude. Their ability to accommodate last-minute refinements while maintaining efficiency and precision was truly commendable. Their **strong communication skills, excellent time management, and client-focused service ethic** made the collaboration both productive and enjoyable.

The NACI team is immensely grateful for the **dedication and commitment** demonstrated by UVO Communication Design & Print in bringing this report to life.

Their work has played an integral role in ensuring that our publication meets the highest professional standards.

I highly recommend UVO Communication Design & Print to any organization in need of **high-quality design, layout, and printing services**. Their reliability, creativity, and professionalism make them a trusted partner in delivering impactful publications. Should you require any further information, please do not hesitate to contact me.

Yours sincerely,

Ms Hlengiwe Mbatha  
Senior Specialist: Science, Technology and Innovation