



**PUBLIC PROTECTOR  
SOUTH AFRICA**

**Accountability • Integrity • Responsiveness  
Justice • Good Governance**

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**03 February 2025**

**To Whom It May Concern**

**REFERENCE LETTER: UVO Communication**

This letter confirms that UVO Communication was appointed by the Public Protector South Africa (PPSA) in the 2023/24 financial year to produce three editions of the PPSA's external newsletter. The scope of the work included translating the newsletters from English into the 11 official languages in South Africa. Furthermore, the contract included the newsletters' design, layout, and printing.

The Public Protector South Africa (PPSA) was pleased with UVO Communication level of service. Their translation services, graphic design, and project delivery were professionally done and met high-quality standards. UVO Communication is dependable and professional and always puts clients' needs at the forefront. They accommodated our several reverts on translations of the newsletters and graphic design adjustments. They provided a high-quality final product on time, which delighted us. I, therefore, have no hesitation in recommending UVO Communication to anyone who needs their excellent service in the area of translation services, quality graphic design, timely delivery, and professionalism.

If you require further details, don't hesitate to get in touch with me at +27 (0) 12 366 7035 or email [KgaugeloS@pprotect.org](mailto:KgaugeloS@pprotect.org)

Regards,

Mr Kgaugelo Sekokotla

Manager: Communications Unit